



Valued Member,

Due to the rising coronavirus concerns, the board of directors and the management of Rocket City Federal Credit Union have decided to operate under our contingency plan. Our main priority is to provide excellent service, while also protecting the health of our members and our employees. Rest assured, we are continuing to monitor federal, state and local updates.

During this time, we will operate out of our drive-thru and provide full service to members. For deposits or loan payments, please feel free to utilize our night deposit which will be checked multiple times a day. Mobile deposits initiated before 2:00 pm will also be processed every week day.

Please remember, you may access your account using our online and mobile banking services listed below.

**Virtual Branch:**

- Account balance
- View transaction history
- Transfer Funds
- Make loan payments
- Set alerts & reminders
- Online bill pay

**Mobile Banking:**

- Account balance
- View transaction history
- Transfer Funds
- Mobile check deposit

In addition, we have eight ATMs in the Huntsville area.

- 2200 Clinton Ave – Drive Up
- 4203 Triana Blvd – Walk Up
- 100 North Side Square – Walk Up
- 308 Fountain Cir – Walk Up
- 1145 Jordan Road – Drive Up
- 112 Spragins St – Walk Up
- 815 Wheeler Ave – Walk Up
- 100 Plaza Blvd – Walk Up

If you have any questions, please do not hesitate to contact our office at 256-533-0541 or by email at [generalinfo@rocketcityfcu.org](mailto:generalinfo@rocketcityfcu.org). To receive text alerts/news from Rocket City, text RCFCU to 51660.

Thank you for your patience and understanding during this time.

Sincerely,

*Marquetta Cantrell*,  
CEO